



TAMIL NADU OPEN UNIVERSITY
Chennai - 15
School of Management Studies
ASSIGNMENT
HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name : MSH 20 PATIENT CARE PLANNING AND MANAGEMENT
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Assignment - 1

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the concepts involved in Selection of Site and Decision on Land, Space, and Utilities.
2. Elaborate the Policy and Procedures involved in outpatient maintenance
3. Write brief notes on the following: Day Care, Reservation, Appointment by Phone.

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Enumerate the Functions indulged in emergency and casualty services
2. Explain Disaster Management along with its Principles and Classification
3. Explain the major Quality Indicators in operation theatre.



TAMIL NADU OPEN UNIVERSITY
Chennai - 15
School of Management Studies
ASSIGNMENT
HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name : MSH 21 SUPPORTIVE SERVICES AND FACILITIES
MANAGEMENT
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Assignment - 1

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the Front Office and Medical Records
2. Describe the Location, Design and Layout of diagnostic services.
3. Classify the various Laboratory Services and its functions in details

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Discuss the role in Staffing and the Duties of CSSD In-charge
2. Explain the Pricing and Control Measures involved in Dietary Services
3. Elaborate the levels of Maintenance and the concepts in Service Contracts.



TAMIL NADU OPEN UNIVERSITY

Chennai - 15

School of Management Studies

ASSIGNMENT

HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name : MSH 22 HEALTH SYSTEMS RESEARCH &
RESEARCH METHODOLOGY
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Assignment - 1

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the Ethical Aspects in Health Research.
2. Differentiate the Census Vs. Sampling.
3. Discuss in detail the Types of Sampling Design.

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Describe the Methods of Collecting Primary Data: Questioning and Observation
2. Explain Probability sampling in detail.
3. Elaborate Layout of a Research Report and draft a specimen.



TAMIL NADU OPEN UNIVERSITY
Chennai - 15
School of Management Studies
ASSIGNMENT
HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name : MSH 23 HEALTH COMMUNICATION PLANNING AND
MANAGEMENT
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Assignment - 1

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the Barriers to Communication.
2. Discuss the ways of Utilizing Resources.
3. Discuss in detail the Process of Communication Planning.

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Describe the Methods of evaluation in detail.
2. Explain Role play: Meaning, procedures of conducting role play.
3. Elaborate the various media of communication.



TAMIL NADU OPEN UNIVERSITY
Chennai - 15
School of Management Studies
ASSIGNMENT
HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name : MSH 24 HEALTH INSURANCE
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Assignment - 1

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the Fundamental differences among various Health Insurance Schemes.
2. Discuss the Comparison of different payment systems.
3. Discuss in detail the concepts of Feasibility Study.

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Describe the Methods of data collection.
2. Explain the importance Origin, Growth and Development of Managed Care.
3. Elaborate the risk management tools in detail.



TAMIL NADU OPEN UNIVERSITY
Chennai - 15
School of Management Studies
ASSIGNMENT
HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name : MSH 25 LEGAL & ETHICAL ISSUES IN HEALTHCARE
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Part – A (3x 20 = 60 Marks)

Answer any ONE of the questions given below in 1000 words each.

Marks - 15

1. Explain the provisions related to "The Companies Act".
2. Discuss the legal aspects related to "the Payment of Wages Act".
3. Discuss in detail "The benefits in Maternity Benefit Act".

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Describe about the Medical Council of India.
2. Explain the importance and provisions of "The Human Organ Transplantation Act" .
3. Explain the rules in Biomedical Waste Management and Handling.



TAMIL NADU OPEN UNIVERSITY

Chennai - 15

School of Management Studies

ASSIGNMENT

HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name : MSH 26 MANAGING QUALITY IN HEALTHCARE
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Assignment - 1

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the Needs and Importance of Quality Management.
2. Discuss the Tools and Techniques of Quality Formation.
3. Discuss in detail Job Descriptions of Quality Manager.

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Describe about the Recent Trends: ISO Certification.
2. Explain the Feedback Quality Audit in detail.
3. Explain the rules in Code of conduct of Professionals.



TAMIL NADU OPEN UNIVERSITY
Chennai - 15
School of Management Studies
ASSIGNMENT
HOSPITAL ADMINISTRATION

Programme Code No : 262
Programme Name : M.B.A –HOSPITAL ADMINISTRATION
Course Code & Name :MSH 27 MIS & APPLICATION OF INFORMATION TECHNOLOGY IN HEALTHCARE
Batch : AY 2020-2021
No. of Assignments : 2
Maximum CIA Marks : 15 (Average of Total No. of Assignments)

Assignment - 1

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the criteria for Software and Hardware Selection.
2. Discuss the Role of IT in Office Automation.
3. Discuss in detail the Importance of Data Processing (DP).

Assignment - 2

Marks - 15

Answer any one of the question given below in 1000 words each.

1. Explain the concepts involved in: Hospital / Health Information System (HIS).
2. Describe the recent trends in Clinical Practices through Internet and Tele-health.
3. Explain HIS for Various Levels of Management (Top / Middle / Operational).