

**MBA-186**

**MSH-24**

**M.B.A. DEGREE EXAMINATION —  
JUNE, 2018.**

**Fourth Semester**

**Hospital Administration**

**HEALTH INSURANCE**

**Time : 3 hours**

**Maximum marks : 75**

**PART A — (3 × 5 = 15 marks)**

**Answer any THREE questions.**

1. What are the principles of health insurance?
2. Explain the principles of rate making.
3. Discuss the different methods of premium collection.
4. What is claim management?
5. Explain the significance of customer care in the health insurance sector.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

6. Discuss the different types of health insurance products available in India.
  7. What is the significance of claim settlement? How will you reduce false claims and reduce the hassles in the settlement of claims?
  8. Write the salient features of premium setting.
  9. Discuss insurance models and their applications.
  10. Compare and contrast the different types of payment systems.
  11. Discuss in detail about the pros and cons of any three Indian health insurance schemes.
  12. Explain the various insurance models and its application in the Indian scenario.
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